



THAMESVIEW SCHOOL

**Thong Lane, Gravesend,
Kent DA12 4LF**

**Internal Appeals Procedures
2017/18**

INTERNAL APPEALS PROCEDURES 2017/18

Key staff involved in internal appeals procedures

Role	Name(s)
Head of centre	Mr B Streets
SLT members	Mr M Hodges, Mrs E Rafferty –Tally, Mr P Ferguson, Mrs M Sesay, Mrs L Singleton, Mrs J Whitworth
Exams Manager	Mrs J Reilly

1. Appeals against internal assessment decisions (centre assessed marks)

This procedure confirms Thamesview School compliance with JCQ's *General Regulations for Approved Centres 2017-2018, section 5.8* that the school has in place "a written internal appeals procedure relating to internal assessment decisions and to ensure that details of this procedure are communicated, made widely available and accessible to all candidates" and that the school "must inform candidates of their centre assessed marks as a candidate is allowed to request a review of the school's marking before marks are submitted to the awarding body."

Certain components of GCSE (GCSE controlled assessments and GCSE non-examination assessments) and other qualifications that contribute to the final grade of the qualification are internally assessed (marked) by Thamesview School. The marks awarded (the internal assessment decisions) are then submitted by the deadline set by the awarding body for external moderation.

Deadlines for the submission of marks (Summer 2018 exam series)

Date	Qualification	Details
31/03/2018	GCSE (9-1) Computer Science	Not required for 2018
05/05/2018	GCSE	AQA & WJEC final date for submission of assessed marks
31/5/2018	GCSE	AQA Art & Design final date for submission of assessed marks
15/05/2018	GCSE	EDEXCEL/PEARSON & OCR Nationals final date for submission of assessed marks

Thamesview School is committed to ensuring that whenever staff mark candidates' work this is done fairly, consistently and in accordance with the awarding body's specification and subject-specific associated documents.

Thamesview School ensures that all school staff follow a robust *Non-examination assessment policy* (for the management of GCSE non-examination assessments). This policy details all procedures relating to all non-

examination assessments, including the marking and quality assurance processes which relevant teaching staff are required to follow.

Candidates' work will be marked by staff who have appropriate knowledge, understanding and skill, and who have been trained in this activity. Thamesview School is committed to ensuring that work produced by candidates is authenticated in line with the requirements of the awarding body. Where a number of subject teachers are involved in marking candidates' work, internal moderation and standardisation will ensure consistency of marking.

On being informed of their centre assessed marks, if a candidate believes that the above procedures were not followed in relation to the marking of his/her work, or that the assessor has not properly applied the mark scheme to his/her marking, then he/she may make use of this appeals procedure to consider whether to request a review of the school's marking.

1. Thamesview School will ensure that candidates are informed of their centre assessed marks so that they may request a review of the school's marking before marks are submitted to the awarding body.
2. Thamesview School will inform candidates that they may request copies of materials (for example, a copy of their marked work, the relevant specification, the mark scheme and any other associated subject-specific documents) to assist them in considering whether to request a review of the school's marking of the assessment.
3. Thamesview School will, having received a request for copies of materials, promptly make them available to the candidate **within 5 calendar days**.
4. Thamesview School will provide candidates with sufficient time in order to allow them to review copies of materials and reach a decision.
5. Thamesview School will provide a clear deadline for candidates to submit a request for a review of the school's marking. Requests will not be accepted after this deadline. Requests must be made in writing **within 3 calendar days of receiving copies of the requested materials by completing the internal appeals form along with a payment of £50**.
6. Thamesview School will allow **5 calendar days** for the review to be carried out, to make any necessary changes to marks and to inform the candidate of the outcome, all before the awarding body's deadline.
7. Thamesview School will ensure that the review of marking is carried out by an assessor who has appropriate competence, has had no previous involvement in the assessment of that candidate and has no personal interest in the review.
8. Thamesview School will instruct the reviewer to ensure that the candidate's mark is consistent with the standard set by the school.
9. Thamesview School will inform the candidate in writing of the outcome of the review of the schools marking.
10. The outcome of the review of the schools marking will be made known to the head of school. A written record of the review will be kept and made available to the awarding body upon request.

The moderation process carried out by the awarding bodies may result in a mark change, either upwards or downwards, even after an internal review. The internal review process is in place to ensure consistency of marking within Thamesview School, whereas moderation by the awarding body ensures that Thamesview

Schools marking is in line with national standards. The mark submitted to the awarding body is subject to change and should therefore be considered provisional.

2. Appeals against the centre's decision not to support a clerical check, a review of marking, a review of moderation or an appeal

This procedure confirms Thamesview School's compliance with JCQ's *General Regulations for Approved Centres 2017-2018*, section 5.14 that the centre has in place "a written internal appeals procedure to manage disputes when a candidate disagrees with a centre decision not to support a clerical check, a review of marking, a review of moderation or an appeal..."

Following the issue of results, awarding bodies make post-results services available.

Full details of these services, internal deadlines for requesting a service and fees charged are provided by the Exam Manager.

Candidates are also informed of the arrangements for post-results services before they sit any exams and the accessibility of senior members of school staff immediately after the publication of results.

If the school or a candidate (or his/her parent/carer) has a concern and believes a result may not be accurate, an enquiry about the result may be requested.

Enquiries about results (EARs) offers three services.

- ▶ Service 1 – clerical re-check
- ▶ Service 2 – review of marking
- ▶ Service 3 – review of moderation (this service is not available to an individual candidate)

Written candidate consent (informed consent via candidate email is acceptable) is required in all cases before a request for an EAR service 1 or 2 is submitted to the awarding body as with these services candidates' marks and subject grades may be lowered. Candidate consent can only be collected **after** the publication of results.

If a concern is raised about a particular examination result, the Deputy Head will decide if he/she agrees with the appeal raised by the Head of department or the candidate.

Where the school does not uphold a request from a candidate, the candidate may pay the appropriate EAR fee to Thamesview School either by cash or cheque, and a request will be made to the awarding body on the candidate's behalf.

If the candidate (or his/her parent/carer) believes there are grounds to appeal against the school's decision not to support an enquiry, an internal appeal can be submitted to the school by completing the internal appeals form at least 10 days prior to the internal deadline for submitting an EAR.

The appellant will be informed of the outcome of his/her appeal 5 days before the internal deadline for submitting an EAR.

Following the EAR outcome, an external appeals process is available if the head of Thamesview School remains dissatisfied with the outcome and believes there are grounds for appeal. The JCQ publications *Post-Results Services* and *JCQ Appeals Booklet (A guide to the awarding bodies' appeals processes)* will be consulted to determine the acceptable grounds for a preliminary appeal.

Where the head of Thamesview School is satisfied after receiving the EAR outcome, but the candidate (or his/her parent/carer) believes there are grounds for a preliminary appeal to the awarding body, a further internal appeal may be made to the head of Thamesview School. Following this, the head of Thamesview Schools decision as to whether to proceed with a preliminary appeal will be based upon the acceptable grounds

as detailed in the *JCQ Appeals Booklet*. Candidates or parents/carers are not permitted to make direct representations to an awarding body.

The internal appeals form should be completed and submitted to the centre within 5 calendar day of the notification of the outcome of the EAR. Subject to the head of Thamesview Schools decision, this will allow the school to process the preliminary appeal and submit to the awarding body within the required 30 calendar days of receiving the outcome of the enquiry about results process. Awarding body fees which may be charged for the preliminary appeal must be paid to Thamesview School by the appellant before the preliminary appeal is submitted to the awarding body (fees are available from the Exam Manager). If the appeal is upheld by the awarding body, this fee will be refunded by the awarding body and repaid to the appellant by Thamesview School.

FOR CENTRE USE ONLY	
Date received	
Reference No.	

Thamesview School Internal appeals form

Please tick box to indicate the nature of your appeal and complete all white boxes on the form below

- Appeal against an internal assessment decision and/or request for a review of marking
- Appeal against the centre's decision not to support a clerical check, a review of marking, a review of moderation or an appeal

Name of appellant		Candidate name if different to appellant	
Awarding body		Exam paper code	
Subject		Exam paper title	

Please state the grounds for your appeal below

(If applicable, tick below)

- Where my appeal is against an internal assessment decision I wish to request a review of the centre's marking

If necessary, continue on an additional page if this form is being completed electronically or overleaf if hard copy being completed

Appellant signature:	Date of signature:
----------------------	--------------------

This form must be signed, dated and returned to the exams officer on behalf of the head of centre to the timescale indicated in the relevant appeals procedure

Further guidance to inform and implement appeals procedures

JCQ

- ▶ General Regulations for Approved Centres
<https://www.jcq.org.uk/exams-office/general-regulations>
- ▶ Post-Results Services
<https://www.jcq.org.uk/exams-office/post-results-services>
- ▶ JCQ Appeals Booklet
<https://www.jcq.org.uk/exams-office/appeals>
- ▶ Notice to Centres - Reviews of marking (centre assessed marks)
<https://www.jcq.org.uk/exams-office/controlled-assessments>
<https://www.jcq.org.uk/exams-office/coursework>
<https://www.jcq.org.uk/exams-office/non-examination-assessments>
- ▶ Notice to Centres – informing candidates of their centre assessed marks <https://www.jcq.org.uk/exams-office/non-examination-assessments>

Ofqual

- ▶ GCSE (9 to 1) qualification-level conditions and requirements
<https://www.gov.uk/government/publications/gcse-9-to-1-qualification-level-conditions>
- ▶ GCSE (A* to G) qualification-level conditions and requirements
<https://www.gov.uk/government/publications/gcse-a-to-g-qualification-level-conditions-and-requirements>
- ▶ GCE qualification-level conditions and requirements <https://www.gov.uk/government/publications/gce-qualification-level-conditions-and-requirements>
- ▶ Pre-reform GCE qualification-level conditions and requirements
<https://www.gov.uk/government/publications/gce-qualification-level-conditions-for-pre-reform-qualifications>

INTERNAL APPEALS PROCEDURES 2017/18

This policy was agreed and adopted at a Governors' Meeting held on _____ (date)

Signed: _____ (Governor)

Signed: _____ (Headteacher)

The policy will be formally reviewed in _____ (date)

These procedures are reviewed annually to ensure compliance with current regulations.